



GE Energy Management  
GE Grid Solutions, LLC.

November 6, 2015

Subject: Planned Facility Shutdown

To: Our Valued Customers, Authorized Sales Channels, Sales Managers and Commercial Managers

This letter is to inform you that GE's instrument transformer facility in Clearwater, FL will be closed November 23<sup>rd</sup>-25<sup>th</sup> and December 28<sup>th</sup>-31<sup>st</sup>, in addition to standard holidays Thanksgiving (Nov 26<sup>th</sup> & 27<sup>th</sup>), Christmas Day (Dec 25<sup>th</sup>) and New Year's Day (Jan 1<sup>st</sup>). There will be no manufacturing and/or shipments of the products mentioned below. All other support functions such as pre-sales and post-sales support will continue as usual. (Except for the standard holidays)

Product Scope:

**Clearwater, FL:** Instrument Transformers, Control Power Transformers, Switches (FT, RT, PMTB14, SMTB4, 95 Series), Power Control Components (Phase Voltage Monitors, Ground Fault Monitor Systems, Lockout Relays, Current Transducers, Open Circuit Protectors, Capacitor Trip Devices)

We are committed to working with you to find the best solutions and ensure minimal impact and service interruptions to you.

If you have any questions or concerns, or if you just require additional assistance during the transition, please reach out to your local GE representative or contact our customer service team.

Sales Support (Americas, Asia/Pacific, India)

Tel: 905-294-6222 or 800-547-8629

Select option 1 for sales then option 2

Fax: 905-927-5455 or 888-739-6035

[Sales.DigitalEnergy@ge.com](mailto:Sales.DigitalEnergy@ge.com)

Electric Utility Sales Support (US/Can)

Tel: 704-561-5733 or 877-457-2190

or direct line to assigned Sales Specialist

[utility.requests@ge.com](mailto:utility.requests@ge.com)

We apologize for any inconvenience this temporary shutdown may cause your organization.

Sincerely,

Marcel Bertran

Senior Product Manager – Power Sensing